



Wareham Water Well House Newsletter

2550 Cranberry Hwy
Wareham, MA 02571

Any questions? Call Us!
PHONE: 508-295-0450

Winter/Spring 2017-2018

VOTE! Annual District Meeting will be held Monday, April 9th at 7:00 p.m. at the Wareham High School auditorium to vote on FY19 budget items. The Annual District Elections will be held Saturday, April 14th from 10:00 a.m. to 4:00 p.m. at 2550 Cranberry Highway.

Water Purification Plant

The design of the Maple Springs Water Purification Plant (WPP) continues and should bid this winter with conditions expected to be favorable for competitive results. The WPP goals are to remove iron and manganese as well as lessen the use of chlorine required for disinfection.

Social Media

Wareham Water has within the last year developed a Facebook page to be more transparent on the work and events which are occurring within the water department. Even if you are not a Facebook user, you can view what is posted on our webpage. Just search for "Wareham Water" on the Facebook homepage search box. We attempt to post items such as construction in your area, conservation notes and offers, etc.



Water Rates

Wareham Water is currently performing a water rate study. The purpose of the study is to develop rates that will not only be affordable, but sustainable and leave a working system that provides high quality water for the next generation as well as current generation. As part of that effort, Wareham Water has applied for a grant with the MassDEP to obtain your input on how you value of water in relation to other typical expenses. The recipients of the MassDEP grant will be announced in early January. If the Wareham Water receives the grant, you will be receiving a questionnaire in early spring. Updates on the study will be provided on our Facebook page as well as our web homepage.

Updated Rules and Regulations

Wareham Water has updated the Rules and Regulations. A copy of the Rules and Regulations can be found on our website. Appendices have been added which provide responses to common questions asked about billing and fees. In addition we updated our payment plan options.



See Something, Say Something

Wareham Water estimates over 5% or more of our unaccounted for water is associated with leaks on private service lines making the water more expensive to provide to you. If you see a leak, give us a call. We can provide leak detection services. If leak is on the line owned by homeowner, we will provide you with the plastic service line material (as time and funds permit with other projects). Details are provided at the District's office. A list of approved contractors for service line installation can be found with our front office. Or if the leak is on our side of the service line or on water main, we will come out and fix it.

Retirement

After faithfully serving Wareham Water for 30 years, Nancy Cote-Caldeira has elected to retire. We thank her for her service and wish her the best as she pursues new interests.



Six Month Water Bill

One of the most common phone questions is bill status and how much do I owe? On our homepage, the symbol to the left can be found. By clicking it and entering your account number you can determine the status of your bill.

Onset Fire District Boundaries

The second most common question we receive is whether the account is located in the Wareham Fire District or Onset Fire District. A map in PDF format can be found on our homepage which details the boundaries of the Onset Fire District. If you are located outside the Onset Fire District, and have a home within the boundaries of Wareham, then you are serviced by the Wareham Fire District.